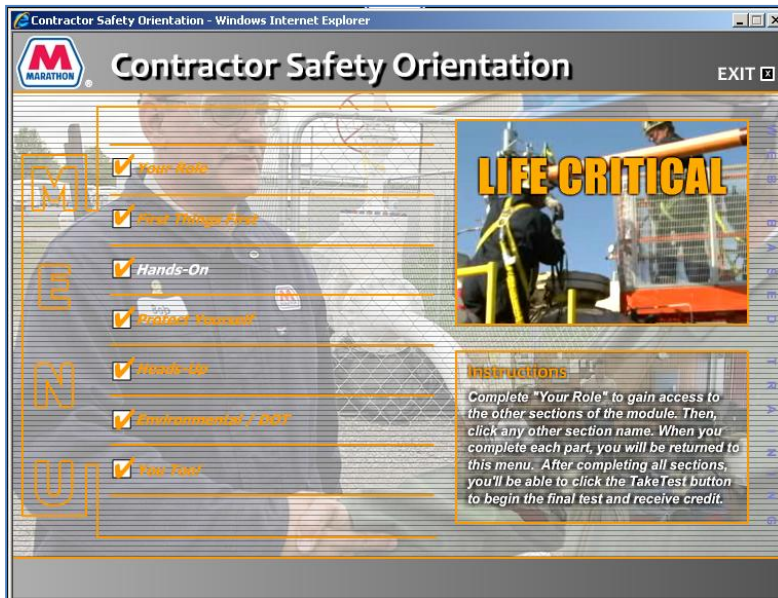




Date: 01/04/2011

2011 Contractor Safety Orientation



What's New for 2011?

A revised version of the Contractor Safety Orientation video is required to be successfully completed for the 2011 year. Changes to the orientation include:

- A revised script
- New or updated video footage
- Updates for our new Life Critical Standards and other standards

Questions Regarding the 2011 T&L Contractor Safety Orientation:

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| When must the 2011 Orientation be completed by? | The orientation will be posted by January 1, 2011. Existing contractors have between then and March 31, 2011 to complete the orientation and obtain their new 2011 hard hat sticker. |
| Will the 2009 Contractor Safety Orientation satisfy the requirement for the year 2011? | No – the 2009 version of the orientation <i>will not</i> suffice. The content of the 2011 Contractor Orientation was updated to discuss our recent changes to major standards such as Life Critical Safety standards. |
| Where can contractors access the 2011 Orientation? | The new 2011 Contractor Safety Orientation will be available via webcast after January 1, 2011 at our external training website: http://training.marathon.com |
| How are 2011 Hard Hat Stickers issued? | Each Terminal will receive 30 stickers. For any additional needs, contact your field safety representative. After completing the 2011 Orientation and the review, the contractor should print a certificate of completion to show to Terminal personnel. This certificate is only valid for the 2011 Orientation (previous versions are unacceptable) and contractors cannot share certificates; they must have their own. |
| How long are the 2010 Hard Hat Stickers good for? | <ul style="list-style-type: none"> • All 2010 Contractor Safety Orientation hard hat stickers expire on April 1, 2011. • All contractors should complete the 2011 Orientation as soon as feasibly possible, but no later than April 1, 2011 and obtain their 2011 hard hat stickers from a Terminal location. |
| What if contractors report issues logging into the training website? | Marathon employees can supply the information at the following link if contractors have difficulties logging in to the training website: http://roadmap.fdy.mapllc.com/st/S&P/docs/ContractorSafety/website_log-on_instructions.doc |
| What alternatives to the webcast are there? | Every attempt should be made to take the 2011 Contractor Safety Orientation through the training website. If a contractor finds it impossible to do so, Terminals can administer the Orientation via DVD. Materials needed to administer this test are available in the T&L Contractor Training section of the following website: http://roadmap.fdy.mapllc.com/st/S&P/sp.htm |

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